



BLOCKCHAIN TECHNOLOGY FOR CUSTOMS MODERNIZATION: CHALLENGES AND OPPORTUNITIES

Kholiq Abdullah,

Ministry of Finance, Jakarta, Indonesia Email: kholiq.abdullah@kemenkeu.go.id (penulis berkorespondensi)

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ABSTRACT

Makalah ini mengeksplorasi potensi teknologi blockchain untuk memodernisasi sistem kepabeanan, mengatasi ketidakefisienan operasional serta meningkatkan transparansi, keamanan, dan pemrosesan transaksi secara real-time. Dengan mendesentralisasi catatan transaksi dan memastikan keabadian data, blockchain menawarkan solusi inovatif untuk tantangan seperti verifikasi dokumen, pencegahan penipuan, dan pemantauan rantai pasok global. Namun, penerapan blockchain dalam sistem kepabeanan menghadapi beberapa hambatan, termasuk kompleksitas integrasi dengan infrastruktur yang ada, masalah skalabilitas, serta kekhawatiran mengenai keamanan dan privasi data. Selain itu, keselarasan dengan regulasi dan standar internasional sangat penting untuk penerapan yang berhasil. Studi ini memberikan rekomendasi strategis yang diklasifikasikan ke dalam tindakan jangka pendek, menengah, dan panjang untuk memandu proses adopsi. Rekomendasi ini mencakup peluncuran proyek percontohan, pembentukan kerangka hukum, dan investasi dalam peningkatan sistem yang berkelanjutan. Temuan ini menyoroti potensi blockchain untuk memperlancar operasi kepabeanan, meningkatkan efisiensi, dan membangun kepercayaan dalam proses perdagangan internasional.

This paper explores the potential of blockchain technology to modernize customs systems, addressing operational inefficiencies and enhancing transparency, security, and real-time transaction processing. By decentralizing transaction records and ensuring data immutability, blockchain offers innovative solutions for challenges such as document verification, fraud prevention, and global supply chain monitoring. However, the adoption of blockchain in customs systems faces several obstacles, including integration complexities with existing infrastructure, scalability issues, and concerns over data security and privacy. Additionally, alignment with international regulations and standards is crucial for successful implementation. This study provides strategic recommendations, classified into short-term, medium-term, and long-term actions, to guide the adoption process. These include launching pilot projects, establishing legal frameworks, and investing in continuous system upgrades. The findings highlight blockchain's potential to streamline customs operations, improve efficiency, and foster trust in international trade processes.

1. INTRODUCTION

1.1. Background

Customs are a vital component of the international trade system, responsible for overseeing the movement of goods across national borders. The primary functions of customs include the collection of tariffs and taxes, ensuring compliance with trade regulations, and preventing smuggling and the entry of illegal goods that could endanger national security. In carrying out these tasks, customs not only act as gatekeepers of national borders but also as facilitators of fair and efficient trade, a role recognized by various international organizations, including the World Customs Organization (WCO) and the United Nations Conference on Trade and Development (UNCTAD).

As the volume of global trade increases, the complexity of customs duties has also significantly

grown. According to the World Customs Organization (WCO), the total value of global trade in 2020 reached approximately \$18.89 trillion, encompassing various types of goods and services (WCO, 2021). The role of customs has become increasingly important in monitoring the continuously growing flow of goods, particularly with the significant rise in electronic commerce (e-commerce). It is estimated that global e-commerce revenue will reach \$6.38 trillion by 2024, up from \$4.28 trillion in 2020 (Statista, 2020). This increase not only adds to the volume of goods that customs must monitor but also introduces new challenges in terms of processing speed and efficiency.

With the advancement of information technology, customs face the need to update their operational methods to address these new challenges.

One technology identified as a potential solution to enhance efficiency and security in customs processes is blockchain technology. Blockchain, as a distributed ledger technology, offers greater transparency, resistance to fraud, and the ability to process transactions almost in real-time without the need for third-party intermediaries (Nakamoto, 2008; Christidis & Devetsikiotis, 2016). In other words, blockchain can fundamentally overhaul the way customs operate by providing an additional layer of security and increasing trust among parties involved in international trade.

However, the implementation of blockchain in customs systems is not without challenges. Integration complexity with existing systems, scalability issues, and concerns related to data security and privacy are some of the main obstacles that need to be addressed (Wang, Han, & Beynon-Davies, 2019). Additionally, high implementation costs and the need for new regulations are factors that must be considered when adopting this technology. Therefore, it is important to conduct an in-depth study on the opportunities and challenges of implementing blockchain in customs to ensure that the adoption of this technology can provide maximum benefits and meet operational needs.

This research aims to address the following questions:

1. How can blockchain technology enhance efficiency and transparency in customs systems?
2. What are the key challenges in integrating blockchain into existing customs infrastructure?
3. What strategies can ensure the successful implementation of blockchain in customs?

2. LITERATURE REVIEW AND HYPOTHESIS

2.1. Definition of Blockchain

Blockchain operates as a decentralized database that leverages independent nodes to store and access data (LaFountain, 2021). This technology connects data blocks in a sequential manner within a distributed ledger. Each block contains specific elements, including a "hash," which serves as a unique identifier for the block itself. The hash is responsible for linking this block to all preceding and following blocks (Meth, 2019). In the context of blockchain technology, a typical block is composed of three main elements: the data itself, the block's unique hash, and the hash of the previous block. To remain linked within the blockchain, each block must possess its own cryptographic hash as well as the hash of the preceding block. The hash is an alphanumeric value generated based on the block's data, its timestamp, and the hash of the preceding block (Hasan, 2020).

In simple terms, the working mechanism of blockchain can be illustrated as shown in the diagram below.

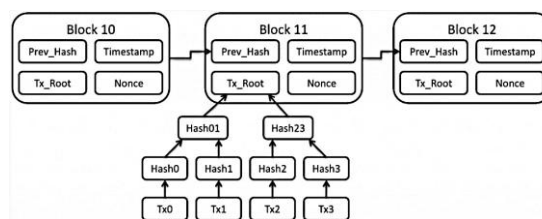


Figure 1. Source: <https://pintu.co.id/academy/post/bagaimana-cara-kerja-blockchain>

2.2. Features of Blockchain

Hasan (2020) highlights several key characteristics that distinguish blockchain technology and provide it with significant advantages:

1. **Validation/Consensus:** A variety of consensus algorithms are employed to ensure the validity of blocks before they are added to the chain. Some examples include Proof of Elapsed Time, Proof of Stake (PoS), Proof of Capacity, and Proof of Work (PoW).
2. **Immutability:** Once a block is integrated into the blockchain, it cannot be altered, modified, or removed. This immutability is due to the block's connections with both preceding and following blocks. Any attempt to change a single block would necessitate changes across the entire chain, which is not feasible.
3. **Replication/Peer-to-Peer Network:** Blockchain functions on a distributed network, often referred to as a public ledger. In this framework, every participant (node) maintains an identical record of all transactions that take place within the blockchain network.
4. **Transparency:** The blockchain system allows for complete transparency, as every transaction is visible to all participants. This transparency ensures that all participants can see who conducted which actions at any given time.
5. **Security:** Blockchain's decentralized nature means that data is stored across multiple computers in identical copies. For a hacker to compromise the system, they would need to simultaneously breach every node across the network, an incredibly challenging and resource-intensive task.
6. **Smart Contracts:** These are coded agreements between two parties within the blockchain. The terms and conditions specified within these contracts must be met for transactions to occur, all without third-party involvement. The execution of smart contracts is fully automated within the blockchain environment.

2.3. Types of Blockchain

Meth (2019), in his book titled *Blockchain in Libraries*, implicitly explains that Blockchain can be categorized into two types:

1. Public Blockchain

A Public Blockchain is designed to be open and accessible to anyone. True to its name, this type of Blockchain is intended for public use. It allows any individual to participate as a node, enabling them to read, write, and update the Blockchain by creating their own unique address. By utilizing a private key that is transformed into a public key, anyone with internet access and a compatible computing device can engage with the Blockchain.

Essentially, a Public Blockchain serves as a decentralized ledger that records all transactions. No single user has the ability to alter the data unilaterally. When a transaction takes place within the Blockchain network, a new block is generated. However, this block is only incorporated into the Blockchain after the majority of network participants have verified it. The verification process duration can vary, occurring either in real-time or over a longer period, depending on the number of participants and other contributing factors. What remains consistent is the consensus mechanism employed to verify the Blockchain, ensuring that its security, privacy, and integrity are preserved.

2. Private Blockchain

In a Private Blockchain framework, the Blockchain's owner holds considerable control over its design and subsequent operations. In this model, anyone wishing to join as a node must first receive authorization from the Blockchain's governing authority. Access and data storage within the Blockchain are restricted to authorized members only. Consequently, a Private Blockchain tends to be more secure in terms of access control but also operates with a higher level of privacy. Participants within the network can be identified, and the owner has the authority to modify blocks in line with their policies. While this raises potential privacy concerns, it does not imply that a Private Blockchain cannot be effectively managed with rigorous privacy protections in place. Therefore, a Private Blockchain remains a viable option as long as the governing authority ensures its security.

2.4. Smart Contracts

Smart contracts were introduced by Nick Szabo in 1994 as a type of contract that possesses deterministic properties (caused by previous factors), transparency, autonomy, distribution, and permanence. These characteristics make them ideal for use as a trust-exchange mechanism between two parties in a decentralized finance (DeFi) network. The use of smart contracts has continued to evolve into programs that run on blockchain platforms. These programs create digital agreement protocols where the rules are defined by computer code and agreed

upon by network nodes. Today, smart contracts are part of transactional tools by fulfilling these codes.

2.5. Public Key Cryptography

Public key cryptography, or asymmetric cryptography, is a cryptographic system that uses pairs of keys in the encryption and decryption process and always comes in pairs. The private key is a secret code known only to its owner, while the public key is not secret and can be known by anyone. If the original data (plaintext) is encrypted with a private key and becomes encrypted data (ciphertext), the public key is used to decrypt it to display the original data (S. S. Sarmah, 2018).

One of the most commonly used algorithms to generate public keys is Rivest-Shamir-Adleman (RSA), developed in 1977 by Ron Rivest, Adi Shamir, and Len Adleman. Since then, the RSA algorithm has become the most widely accepted and applied approach for public key encryption. The RSA scheme is a cipher (an algorithm for encryption and decryption) where plaintext and ciphertext are integers between 0 and $n-1$ for some n . A typical size for n is 1024 bits, or 309 decimal digits. This means that n is less than 2^{1024} . The following is the RSA algorithm in the process of creating public and private keys (W. Stallings, 2017)

2.6. Mining

In blockchain, data is stored in a block. In Bitcoin, typically, block additions occur every 10 minutes. Each new block added to the blockchain is immutable, undeletable, and unmodifiable (P. S. Maharjan, 2018). A group of special nodes in the blockchain network, known as miners, is responsible for adding data to the new block. Miners must authenticate each data using the sender's public key and add the transaction to the block.

For a block to be added to the blockchain, a mining process is required. To mine a block, miners need to find a solution to a cryptographic puzzle. If the mined block is accepted by the blockchain, miners generally receive a reward in cryptocurrency (e.g., Bitcoin), which is an additional fee in the transaction (P.S. Maharjan, 2018). The mining process is also referred to as Proof-of-Work (PoW), and this is the main mechanism that allows blockchain to be trustless and secure (blockchain security will be further discussed)

2.7. Hash

To understand the cryptographic puzzles in blockchain, hash functions are utilized. The hash function used is a form of cryptographic technique without using keys (unkeyed cryptosystem). A hash function is a function that can map data of arbitrary size (with no direct relationship between the original data and the encrypted data) to fixed-size data. The value returned by the hash function is called a hash (W. Stallings, 2017). The hash function equation is as follows:

$$h = H(M)$$

Where:

M = message with arbitrary size H = hash function

h = message-digest or hash value

2.8. Complexity Level

Generally, blockchain uses a cryptographic hash function called SHA-256. The length of SHA-256 is 256 bits, and it is typically represented in hexadecimal form as a 64-character string. SHA-256 is applied to a combination of block data (typically transactions) and a number called a nonce. By changing the block data or the nonce, a different hash is obtained. For a block to be considered valid or mined, the block hash and nonce value must meet certain conditions.

For example, the four most significant bits of the hash must be "0000". To increase mining difficulty by making the conditions more complex, the number of required leading zeros can be increased. The cryptographic puzzle that miners must solve is to find a nonce value that makes the hash value meet the mining conditions. Having the correct answer is known as Proof-of-Work. Proof-of-Work is a process that takes time to produce but is easy to verify by others. To find the correct answer, miners must hash a value smaller than the current target (Atmomintarso, B. E., & Wirawan, 2021).

3. RESEARCH METHODOLOGY

The method used in this paper is a literature review with a descriptive qualitative approach. A literature review is a research method where data is sourced from written materials such as books or manuscripts, documents, photos, and so on (Moleong, 2021). In this case, the author collects data by reading, taking notes, and managing research materials by examining various journals, books, and websites related to Blockchain and its potential applications in customs.

In addition to the literature review, data was collected through comprehensive analysis of academic articles, industry reports, and case studies related to blockchain and its implementation in customs systems. Data from international customs organizations and trade bodies, such as the World Customs Organization (WCO) and the United Nations Conference on Trade and Development (UNCTAD), was also utilized to provide context and support the analysis. The collected data was analyzed using a qualitative descriptive approach, where key themes were identified, categorized, and analyzed to uncover potential opportunities and challenges in blockchain implementation within customs systems.

This research has several limitations. First, the study primarily relies on literature review and secondary data analysis. Further empirical research, such as direct trials within customs systems, is needed to provide a clearer picture of the challenges in blockchain implementation. Additionally, technical limitations such as blockchain scalability and energy

consumption need further research before applying the technology on a larger scale.

4. RESULTS AND FINDINGS

4.1. Opportunities for Blockchain

Implementation in Customs

a. Main Character of Blockchain

A blockchain-based customs system enhances security and efficiency by decentralizing transaction records across multiple nodes, thus eliminating single points of failure prevalent in traditional centralized systems. Transactions on a blockchain are irreversible and immutable, ensuring data integrity and reducing the risk of tampering, unlike traditional systems where data can be modified, leading to potential trust issues. Additionally, blockchain enables near real-time transaction processing, reducing delays associated with third-party intermediaries common in conventional systems.

b. Supply Chain Transparency and Integrity

Blockchain can ensure transparency and integrity across the entire supply chain. By recording every transaction on a distributed ledger, customs authorities can track the origin, movement, and handling of goods in real-time. This not only reduces the risk of fraud and smuggling but also enhances the trust between customs authorities and traders. The immutable nature of blockchain records ensures that once data is entered, it cannot be altered, thereby preserving the authenticity of the information.

c. Efficient Document Verification and Compliance

The customs clearance process often involves the verification of numerous documents, including invoices, certificates of origin, and shipping manifests. Blockchain technology enables the creation of a shared and tamper-proof database where all relevant documents can be stored and accessed by authorized parties. Smart contracts, which are self-executing contracts with the terms of the agreement directly written into code, can automate compliance checks and reduce the time required for document verification. This could significantly speed up the customs clearance process, leading to faster goods movement and reduced delays.

d. Cross-Border Trade Facilitation

Blockchain can facilitate cross-border trade by providing a seamless and secure platform for data sharing between different customs authorities. Through a decentralized system, customs administrations from different countries can share and verify trade data without relying on a central authority. This promotes greater collaboration and reduces the chances of data discrepancies, making the process more efficient and trustworthy.

e. Fraud Prevention and Revenue Protection

Customs authorities face challenges related to under-invoicing, misclassification of goods, and other forms of trade fraud that result in revenue losses. Blockchain's ability to create an indelible and transparent record of all transactions can help

prevent such fraud. The technology can also integrate with other systems, such as tax and duty payment systems, to ensure that all transactions are accurately recorded and the correct revenue is collected.

f. Enhanced Risk Management

By utilizing blockchain, customs authorities can improve their risk management capabilities. The technology allows for better data analysis and monitoring of trade activities, enabling customs to identify high-risk shipments or traders more effectively. This leads to more targeted inspections and reduces unnecessary checks for compliant traders, thereby improving the overall efficiency of customs operations.

g. Streamlined Customs Procedures

The integration of blockchain into customs procedures can streamline various processes, such as the submission of declarations, payments, and the issuance of permits. This not only reduces the administrative burden on traders but also enhances the operational efficiency of customs authorities.

For instance, traders can submit their customs declarations via a blockchain-based platform, where all relevant data is securely stored and easily accessible by customs officers for review and approval.

h. Data Security and Privacy

Data security and privacy are critical concerns in customs operations, especially with the increasing volume of digital trade data. Blockchain technology provides robust security features, including encryption and decentralized data storage, which protect sensitive information from unauthorized access and cyberattacks. Additionally, blockchain enables customs authorities to control access to data, ensuring that only authorized parties can view or modify specific records.

i. Customs Valuation, Classification, and Sustainability

Blockchain can enhance customs valuation and classification by providing access to historical trade data, reducing disputes over pricing and classification of goods. This promotes fairness and transparency across different customs jurisdictions. Additionally, blockchain can support environmental sustainability efforts by tracking the carbon footprint of goods and verifying ethical sourcing practices, ensuring compliance with environmental standards.

j. Pilot Projects and Stakeholder Collaboration

Pilot projects and collaborative efforts between customs authorities, trade organizations, and technology providers are crucial for blockchain adoption. These initiatives will help identify challenges, establish best practices, and ensure the interoperability of blockchain systems across different customs jurisdictions, facilitating smoother global implementation.

4.2. Blockchain System Design in Customs

a. Blockchain and Decentralization in Customs Systems

Blockchain is a distributed ledger technology that allows transactions to be recorded in blocks that are securely and transparently connected to one another. This technology has been recognized as a tool that can enhance transparency, security, and efficiency in many sectors, including customs. According to Nakamoto (2008), blockchain eliminates the need for intermediaries by using a decentralized peer-to-peer network, which can be applied to improve international trade processes that are often complex and prone to human error and data manipulation.

b. Consensus Mechanisms in Blockchain

The consensus mechanism is at the core of a decentralized blockchain, with Proof-of-Work (PoW) and Proof-of-Stake (PoS) being the two most commonly used mechanisms. PoW, as introduced by Nakamoto (2008), is a mechanism that requires network participants to solve complex mathematical problems to validate transactions and add new blocks to the chain. On the other hand, PoS is more energy-efficient and allows participants to validate transactions based on the number of coins they own and stake in the network. These mechanisms ensure that transactions are verified in a way that does not require a central authority, making them suitable for applications in environments such as customs, which require transparency and auditability.

c. Security in Blockchain

Security is one of the main advantages of blockchain technology. Every transaction recorded on the blockchain is protected by digital signatures and cryptographic hashing, making the stored data nearly impossible to alter or delete without detection. Christidis & Devetsikiotis (2016) suggest that this security can be utilized in customs systems to protect sensitive data and prevent fraud.

d. Transparency and Auditability

Blockchain enables all parties involved in the supply chain or customs process to access the same data in real-time. This increases transparency and allows for more efficient audits. Wang, Han, & Beynon-Davies (2019) emphasize that this technology enables the tracking of documents from the beginning to the end of the process with an immutable audit trail, which is crucial for legal compliance and regulation in the context of international trade.

e. Implementation of Blockchain in Supply Chains and Customs

Early implementation of blockchain in supply chains has shown that this technology can reduce bureaucracy, speed up document verification processes, and reduce the risk of fraud. For example, a pilot project by IBM and Maersk integrated blockchain into the global supply chain to enhance efficiency and transparency. This demonstrates the potential for blockchain to be applied in the customs sector, where the speed and accuracy of document processing are critical.

4.3. Implementation of Blockchain Systems in Customs

Based on the literature review above, the following are the steps for implementing a blockchain system in Customs:

a. Blockchain Node Initiation

Each party involved, such as the Customs Office, related government agencies, and importing/exporting companies, initiates a node in the blockchain network. These nodes are interconnected through a mesh topology, enabling secure data distribution and full decentralization. This implementation is supported by Nakamoto (2008), who explains the importance of decentralization in ensuring the security and integrity of the network.

b. Creation and Signing of Customs Documents

Importers or exporters create customs documents such as cargo manifests, certificates of origin, and import declarations. These documents are then digitally signed using a private key to ensure authenticity. This process aligns with the study by Christidis & Devetsikiotis (2016), which emphasizes the importance of digital signatures in maintaining the security and authenticity of data.

c. Transmission of Documents to Blockchain

The signed documents are sent to the blockchain network. Each node in the network verifies the digital signature using the sender's public key, ensuring that the documents are authentic and have not been altered. This process adopts the decentralized verification mechanism outlined in the study by Wang, Han, & Beynon-Davies (2019).

d. Block Verification and Addition Process

After verification, the documents are placed into a new block, which is then added to the blockchain through a consensus mechanism such as Proof-of-Work (PoW) or Proof-of-Stake (PoS). This process ensures that the data added to the blockchain has been validated by the majority of nodes in the network.

e. Data Storage and Redundancy

The block containing the customs documents is stored in all nodes across the network. With this decentralized design, data remains secure and accessible even if one node fails. Decentralization and data redundancy are key features that enable blockchain to remain secure even in the event of a node failure, as discussed in the study by Hofmann & Gerschberger (2018).

f. Data Access and Auditing by Government Agencies

Government agencies and customs offices can access the data stored on the blockchain for auditing and oversight purposes. This system ensures transparency and allows for efficient audits, as highlighted by Fang & Hsu (2018), who show how blockchain can enhance auditability in the supply chain.

g. Blockchain Updates

If there are any document additions or changes, the blockchain nodes update the chain with the

longest and verified chain. This ensures that all nodes have the same version of the chain, which enhances the integrity of the system.

h. Transaction Completion

Once all processes are completed, the transaction is considered finalized. The documents can be used for various purposes such as cargo release or tax settlement, with the assurance that the data has been verified in a decentralized manner and cannot be altered. This process is relevant to the literature discussing the application of blockchain in the public sector and supply chains.

4.4. Challenges and Barriers in Implementing Blockchain in Customs Systems

Implementing blockchain technology in customs systems offers substantial benefits, such as enhanced security, transparency, and efficiency. However, several challenges and barriers must be addressed for successful integration. One significant challenge is the complexity of integrating blockchain with existing legacy customs systems, which often requires substantial changes in IT architecture, leading to high costs and time commitments. Scalability is another issue, particularly for blockchain systems based on Proof-of-Work (PoW), as the current capacity of many networks may not efficiently manage the millions of daily transactions handled by customs systems, potentially leading to delays. Additionally, the adoption of blockchain requires careful alignment with existing regulations, as many countries have stringent laws governing international trade and customs operations. Ensuring that blockchain complies with all relevant legal frameworks can be complicated and may delay adoption.

Concerns about data security and privacy also pose significant challenges. Although blockchain is known for its robust security features, the decentralized nature of the system raises concerns about unauthorized access to sensitive trade information. Furthermore, achieving seamless integration across different jurisdictions, each with its own standards and technologies, requires high levels of interoperability, which is complex and challenging. The high initial costs of implementing blockchain, including infrastructure development, system integration, staff training, and maintenance, can be prohibitive for some customs authorities, even though the technology may reduce operational costs in the long run.

Moreover, the speed of transaction processing on some blockchain platforms, such as Bitcoin or Ethereum, can be slower than traditional systems, which could hinder the efficiency required for customs operations. The lack of awareness and understanding of blockchain technology among stakeholders, including government officials, businesses, and individuals, can also impede adoption, as resistance to change and fear of untested technologies may slow down the transition. Energy consumption is another concern, particularly for PoW-

based networks, which are known for their high energy demands. This issue is particularly significant in the context of customs, where sustainability and cost efficiency are critical. Finally, blockchain technology may not always align with existing legal and policy frameworks, such as the General Data Protection Regulation (GDPR) in the European Union, which allows for the right to be forgotten, potentially conflicting with the immutability of blockchain records. Navigating these legal complexities is essential for the successful implementation of blockchain in customs systems.

5. CONCLUSION AND RECOMMENDATION

5.1. Recommendation

Here is a comprehensive and scholarly redrafted recommendation for the implementation of blockchain technology in customs systems, categorized into short-term, medium-term, and long-term actions:

a. Short-Term

1) Pilot Projects and Phased Implementation

In the initial phase, customs authorities should prioritize the launch of pilot projects focused on specific areas such as document verification, transparency in supply chains, and fraud detection. These pilot projects serve as practical test cases, allowing for the identification of potential operational and technical challenges while demonstrating the tangible benefits of blockchain technology. A phased approach enables customs authorities to gradually integrate blockchain, ensuring that any issues can be addressed on a smaller scale before widespread adoption. This approach will also help in securing the buy-in from stakeholders, such as traders, government agencies, and technology providers, who may have concerns about the risks and rewards associated with this new technology.

2) Stakeholder Collaboration Enhancement

Successful implementation of blockchain in customs requires robust collaboration among various stakeholders, including customs authorities, private sector players, technology providers, and international organizations. This collaboration is essential for developing interoperability standards and supportive regulations that will enable seamless integration of different blockchain systems. Early-stage workshops and discussions involving all relevant parties are crucial to ensure that their needs and concerns are adequately addressed. Building this collaborative framework early on will lay the groundwork for a more cohesive and universally accepted blockchain ecosystem in customs.

3) Investment in Education and Training

For blockchain technology to be effectively implemented, it is vital that customs officials and other relevant stakeholders have a solid understanding of how it operates. Immediate investment in education and training programs is essential to build the necessary technical expertise and operational knowledge. These programs should

cover not only the technical aspects of blockchain but also the legal, policy, and operational implications associated with its adoption. By equipping customs personnel and stakeholders with the requisite skills and knowledge, they will be better prepared to manage and adapt to the changes brought about by the implementation of blockchain.

b. Medium-Term

1) Development of Comprehensive Legal and Regulatory Frameworks:

As pilot projects progress, it will be necessary to develop comprehensive legal and regulatory frameworks to support the full implementation of blockchain technology in customs operations. These frameworks should address the unique characteristics of blockchain, such as decentralization and

immutability, while ensuring compliance with existing international trade laws and regulations. Additionally, the frameworks should provide clear guidelines on data security, privacy, and legal accountability in the context of blockchain usage. Establishing these legal foundations will offer legal certainty to all involved parties and encourage broader adoption of blockchain technology in customs.

2) Continuous Monitoring and Evaluation:

Post-implementation, it is crucial to establish a system of continuous monitoring and evaluation to assess the performance of blockchain systems periodically. This evaluation will help identify successes, challenges, and areas that require improvement. The insights gained from these evaluations can be used to refine the implementation strategy, address identified weaknesses, and update operational procedures as necessary. Continuous monitoring ensures that the blockchain system remains effective and adaptable to evolving technological advancements and operational needs.

3) Promotion of International Standards and Best Practices:

To ensure interoperability and consistency in the application of blockchain technology across different jurisdictions, customs authorities should actively participate in the development and adoption of international standards. Moreover, it is important to promote best practices for the use of blockchain, both by sharing the results of pilot projects and through participation in international forums. The establishment of such standards and best practices will help mitigate technical and regulatory barriers, facilitating the global adoption of blockchain technology in customs operations.

c. Long-Term

1) Blockchain Upgrades and Interoperability Systems

In the long term, the blockchain systems that have been implemented will need continuous upgrades to maintain compatibility with new technological developments and evolving

international standards. These upgrades should focus on enhancing interoperability with other systems, both domestically and internationally. Additionally, improvements in security measures and energy efficiency will be necessary to manage the increasing volume of transactions in customs operations. Investment in research and development of new technologies will be critical to ensuring that blockchain systems remain relevant and effective in the long term.

2) Addressing Scalability and Efficiency Issues

One of the major challenges associated with blockchain implementation is scalability and energy efficiency. Over the long term, it is essential to develop scalable blockchain platforms capable of handling large transaction volumes without compromising performance. Additionally, efforts to enhance energy efficiency in consensus mechanisms such as Proof-of-Work should continue to reduce environmental impact and operational costs. Alternatives like Proof-of-Stake or Layer 2 solutions should also be explored as they may offer more efficient and scalable options for customs applications.

3) Strengthening Data Security and Privacy

As the volume and sensitivity of data managed by blockchain systems increase, ensuring robust data security and privacy will become a top priority. Long-term strategies should include ongoing investment in advanced security technologies such as encryption and strict access control mechanisms to protect sensitive information from cyber threats. Regular security audits should be conducted to ensure that the system remains secure against emerging threats. Strengthening these aspects will also involve implementing clear privacy policies and effective incident reporting mechanisms to safeguard the integrity of the customs blockchain system.

5.2. Conclusion

The implementation of blockchain technology in customs systems has significant potential to enhance efficiency, security, and transparency in the management of international trade. By decentralizing transaction records and ensuring the integrity of immutable data, blockchain addresses many of the inefficiencies present in traditional customs systems. It offers practical solutions to accelerate document verification processes, reduce the risk of fraud, and provide real-time monitoring of global supply chains. Additionally, it supports sustainability initiatives and ensures compliance with international trade regulations, making customs operations more transparent and accountable.

This research highlights the capability of blockchain technology to improve operational efficiency in customs systems. One key finding is that blockchain can expedite document verification, leading to faster border clearance and improved overall system efficiency. Moreover, the implementation of smart contracts automates compliance processes, minimizing the risk of human

error in customs procedures. These advancements not only streamline international trade processes but also enhance trust among stakeholders through secure decentralized verification mechanisms.

However, the integration of blockchain into existing customs infrastructure presents several challenges. Chief among them are the complexity of integrating blockchain with legacy systems, scalability concerns, and issues related to data security and privacy. The decentralized nature of blockchain, while offering security advantages, also requires alignment with existing legal frameworks and international standards, which can complicate its adoption.

To address these challenges, this study offers strategic recommendations categorized into short-term, medium-term, and long-term actions. In the short term, the emphasis should be on launching pilot projects and fostering collaboration among stakeholders to assess the practical implementation of blockchain. In the medium term, customs authorities must focus on developing comprehensive legal and regulatory frameworks, accompanied by continuous monitoring and evaluation of blockchain systems. In the long term, attention should be given to system upgrades, improving scalability, and strengthening data security to ensure blockchain remains effective and adaptable as trade volumes increase.

By following these strategies, customs authorities can successfully implement blockchain technology, overcoming existing barriers and fully harnessing its potential to modernize the management of international trade. This research has addressed the key questions posed, demonstrating how blockchain can enhance efficiency and transparency, identifying the challenges of integrating blockchain into current systems, and providing a roadmap for successful implementation.

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APPENDIX

Main Character of Blockchain

Characteristic	Customs System with Blockchain	Traditional Customs System
Decentralized and Distributed	- Ledger replicated across all parties.	- Data stored in a central server.
	- No single point of failure.	- Vulnerable to server failure.
	- Transactions verified and updated immediately.	- Verification by a central authority.
Irreversible and Immutable	- Ledger is append-only, invalid transactions rejected.	- Data can be altered or deleted.
	- Transactions are encrypted and linked.	- Transaction history may be incomplete.
	- Trust through consensus and cryptography.	- Trust dependent on a third party.
Near Real-Time	- Transactions settled in minutes.	- Delayed verification, often taking days.
	- Direct interaction without intermediaries.	- Relies on intermediaries.
	- Smart contract automation possible.	- Lacks automation capabilities.

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